

TERMS AND CONDITIONS

reSOULutions

Welcome! I am looking forward to working with you. Please read this information carefully. The purpose of this Agreement is to set forth the details about working together so that we both are clear as to what each of our respective roles are and how our communication will take place so that our time will be positive, productive, and comfortable!

This Agreement is being made between Cassandra Loveless of Cloveliness LLC of 1035 7th Ave E., Kalispell, MT 59901 ("Coach" or "me") and you. We both legally agree to the following:

Program Description

reSOULutions will include:

- Weekly zoom calls (60 minutes)
- Support via email where you'll be getting feedback/support/coaching
- Worksheets as you go through the program

Expectations

During the Program, you can expect that I will:

- * Come prepared to every call.
- * Devote my full attention to you during our time together.
- * Serve as your accountability partner and supporter.
- * Consistently push you outside of your comfort zone.
- * Offer support, encouragement, feedback and guidance.

I expect that you will:

- * Show up on time without distractions, and come fully prepared.
- * Use your best efforts to complete all action steps, these are what will move your business forward.
- * Promptly provide payment for the Program when you receive an invoice (see payments section).
- * Be open to new ideas and willing to stretch and grow.
- * Ask any questions you may have as they arise.
- * Make this program a top priority in your business and life.

* Commitment to the program and process.

Support and Feedback

Being accessible and attentive to my clients is a priority. My working hours are 8:00am - 5:00pm in the given time zone I am in, weekdays only.

For technical support, please contact me at clovelinessllc@gmail.com

Please note that emails are for general inquiries and quick questions and you will receive brief e-mail responses. If you need to discuss something at length, I may request that we have an in-depth conversation during your next Coaching Session or in the communication portal.

Investment

You agree that you are financially willing and able to invest in this Program by choice, and that by so doing, you are not incurring any economic hardship in any way. If a payment cannot be made, your Program will be put on hold (including during the grace period). You may not pause your program to start at a later date.

Refund Policy

Due to the nature of the program; no refund will be provided for any reason.

Confidentiality.

Confidentiality is important to me. I will keep all information exchanged between us during the Program confidential. I will not disclose any information that you share with me during the Program to anyone else unless: (1) they have a legitimate reason to know such information as a member of my team or staff, (2) when required by law, or (3) you have given me prior written permission.

Intellectual Property Rights

I retain all ownership and intellectual property rights to the Program content and materials provided to you through the Program, including all copyrights and any trademarks belonging to me. The Program content and materials are being provided to you for your individual use only and with a single-user license which means that you are not allowed or authorized to share, copy, sell, post, distribute, reproduce, duplicate, trade, resell, exploit, or otherwise disseminate any portion of the Program or Program materials, electronically or otherwise, for business or commercial use, or in any other way that earns you money, without my prior written permission.

Personal Responsibility & Assumption of Risk

You acknowledge that you take full responsibility for yourself and all decisions made before, during and after your Program. You accept full responsibility for your choices, actions and results before, during and after this Program, and you knowingly assume all of the risks of the Program related to your use, misuse, or non-use of the Program or any of the Program materials. You understand and agree that you are solely responsible for your results.

Disclaimer

I have used care in preparing the information provided to you, but this Program and my Program materials are being provided as self-help tools for your own use and for informational and educational purposes only. There are many factors that influence results, so no guarantees can be made as to the results you will experience through this Program. You agree that I am not responsible for your physical, mental, emotional and spiritual health, for your financial earnings or losses, or for any other result or outcome that you may experience through this Program. Nothing related to this Program is intended to be considered medical, mental health, legal, financial, or religious advice in any way. For specific questions related to a medical or mental health situation, consult your own medical or mental health professional. For specific questions related to your financial, legal or tax situation, consult your own attorney, accountant, and/or financial advisor. For specific questions related to religion, spirituality, or faith, consult your own clergy member or spiritual healer. Do not start or stop taking any medications because of anything you have read or received through this Program. Any recommendation of any supplements or other products, etc. is simply offered for educational purposes, and you need to check with your own medical professional before using any of these products on, in or near your body in any way. By making your Program payment, you agree that you are also consenting to the full Disclaimer.

Limitation of Liability, Indemnification, and Release of Claims

I will not be held responsible in any way for the information that you request or receive through this Program, including my services, products, and Program materials and any other information you have received from or through me related to this Program. You agree that you fully and completely hold harmless, indemnify and release me from any and all liability, damages, causes of action, allegations, suits, sums of money, claims and demands whatsoever, in law or equity, that you ever had, now have or may have against me in the future that may arise from your participation in the Program, including all services, products, and Program Materials, to the extent permitted by applicable law.

Other Important Terms

Termination: If either of us wants to terminate the Agreement at any time, we both agree to notify the other at least 3 days in advance by e-mail. Even after termination by either of us, all of the terms of this Agreement, including all of the Investment, Refund Policy, and Intellectual Property terms, will still apply to both of us now and in the future.

Notice: All correspondence or notice required regarding the Program shall be made to clovelinessllc@gmail.com and to you at the e-mail address you provided during your enrollment in the Program. Should your e-mail address, billing information, or contact information change at any time throughout the Program, it is your responsibility to provide your updated information to me within 3 days of any change.

Entire Agreement, Assignment, Survivability and Waiver: This Agreement contains our entire agreement. This Agreement may be modified or amended at any time as long as the amendment is in writing and signed by both of us. You may not assign your rights or obligations under this Agreement to anyone else, and the obligations under this Agreement shall survive indefinitely unless otherwise stated in this Agreement. If I choose to waive or not enforce one or more terms of this Agreement, it does not in any way limit my right to later enforce every part of this Agreement.

Governing Law: This Agreement shall be construed according to the laws of Flathead County in the State of Montana.

Dispute Resolution: Should we ever have any differences, it is hoped that we could work them out amiably through e-mail correspondence. However, if we are unable to seek resolution in 14 days, we agree now that the only method of legal dispute resolution that will be used is binding arbitration before a single arbitrator, jointly selected by both of us, unless we both agree otherwise in writing. You understand and agree now that the only remedy that can be awarded to you through arbitration is the full refund of your Payment made to date. No other actions or financial awards of consequential damages, or any other type of damages, may be granted to you. We both agree now that the decision of the arbitrator is final and binding, and may be entered as a judgment into any court having the appropriate jurisdiction. You also agree that should arbitration take place, it will be held in Flathead County in the State of Montana where my principal place of business is located, and the prevailing party shall be entitled to all reasonable attorneys' fees and all costs necessary to enforce the decision of the arbitrator.

Non-Disparagement: If there is a dispute between us, you agree to not publicly or privately make any negative or critical comments about the Program, my business or me, or to communicate with any other individual, company or entity in a way that disparages the Program or harms my reputation in any way, including on social media. In arbitration or when required by law, of course, you are not prohibited from publicly sharing your thoughts and opinions.

By clicking "Buy Now", "Purchase", or any other phrase on the purchase button, entering your credit card information, or otherwise enrolling electronically, verbally, paying for this program, and reviewing this agreement, you acknowledge that you have read, understand, agree to and accept all of the terms in this Agreement. You agree that you have had the opportunity to ask me any questions prior to accepting this Agreement, and that you are in agreement with all of the terms of this Agreement.